#### SAFARI AVVENTURA (T) LTD



Tour operator license "A" license n°125319

P.O Box: 14948 Arusha (Tanzania)

Phone: +39 380.2531425 - +39 3493158592

Mail: <u>info@safariavventura.com</u>
Website: <u>www.safariavventura.com</u>

# Booking conditions applied by Safari Avventura for safari and sea

### **Booking**

At the time of booking you must pay a deposit of 30%. The balance must be paid no later than 30 days before the start of the vacation (unless otherwise agreed in writing in the booking details).

In case of bookings close to the beginning of the holiday you can make different arrangements with our office.

The payment must be made by bank transfer, in USD currency. All bank charges for the transfer are charged to the customer.

Safari Avventura does not assume any responsibility for the handling of flights, the delivery of baggage, any changes in flight operations and the failure of the carrier to notify the passenger of the changes decided.

### **Cancellations**

The cancellation must be made in writing before the beginning of the vacation and the following penalties will be applied:

- the entire deposit in case of cancellation with more than 30 days before the beginning of the vacation;
- > 100% of the total cost for cancellations less than 30 days before the start of the vacation.

There will be no refunds for parts of the program/itinerary not completed for any reason not dependent on Safari Avventura.

Changes to an already confirmed itinerary may incur additional costs.

The change of accommodation during the safari at the request of the customer will result in the full payment of the new accommodation.

## Safari Avventura reserves the following rights and undertakes to:

- ➤ Change the itinerary in case of need to safeguard the safety of the customer.
- > Replace an accommodation (hotel, lodge, tented field, etc.) with another

- accommodation of the same level to protect the safety of the customer.
- ➤ Replace the faulty vehicles and recover any hours lost as far as possible and in accordance with the rules of the parks and natural reserves.
- Avoiding and limiting inefficiencies related to breakdowns or delays in the means of transport used, however, it is not possible to completely avoid such inconveniences that are part of an adventure holiday such as the safari and that could cause delays or loss of hours of photo safari that can not always be recovered or refunded.
- ➤ Use the appropriate 4-wheel drive vehicles (Land Rover and Toyota Land Cruisers). The maximum number of safari participants per car is 5 on a standard vehicle, 7 on an extended vehicle.